

Claim #:

	DO NOT WRITE IN SPACE BELOW	
CUSTOMER NAME		<p>IMPORTANT</p> <p>Please Mail claims to: Lucy's Tire Americas Inc. 12940 NW South River Drive, Medley FL, 33178 Please refer to back of form for specific instructions</p>
STREET ADDRESS		
CITY, STATE (PROVINCE) & ZIP (POSTAL CODE)		

I/We hereby certify that the merchandise described below was not involved in any accident involving personal injury or property damage other than damage to such merchandise, that such merchandise is free and clear of all liens and that I/We will save the Tyre Manufacturer harmless from any claims or loss resulting from liens on the aforesaid merchandise.

SHEET-1

QTY	SIZE/PLY/MODEL	BRAND	SERIAL NUMBER OR DOT NUMBER	COND. CODE	TREAD DEPTH <small>32nds</small>	ORIG TREAD DEPTH <small>32NDS</small>	ADJ. DATE	PRICE ISSUE	PRICE	%OF ADJUST	CREDIT AMOUNT	SELLING DEALER
Total Credit:												

I hereby certify that I have made the adjustments listed above and that the selling dealer has accepted them.

Inspected By: _____

Date: _____

Approved By: _____

Date: _____

Enduser's Signature: _____

Date: _____

CLAIM INSTRUCTIONS:

1. TYRE PREPARATION:

- Circle the reason for adjustment on the tyre
- Clearly write the adjustment date and the sequential item number on the tyre sidewall.
(I.e. 01/26/00-1) **This is your claim number.**
- Photograph the tyre, capturing the adjustable condition and claim number.
- Write the claim number on the photograph.

See following page of sample pictures (Appendix 1)

Enclosed the original form, photographs, and serial codes cut in a large envelope and mail to Guizhou Tyre I/E Co., LTD..

2. PLEASE MAKE SURE THE DOCUMENTS PROVIDE ARE COMPLETE IN ORDER TO MAKE A WUICK SETTLEMENT OF YOUR CLAIM.

3. CLAIMS WITH INCOMPLETE DOCUMENTS ARE NOT ACCEPTABLE.

4. HOW TO MEASURE TYRE ABRASION

- The degree of tire abrasion can be the terminate by comparing the groove depth of the used tyre with that of a new tyre. The difference will indicate the rate of wearing. The method for measuring a decrease tire, wave to the terminate the degree of abrasion is not generally used.
- Positions for Measuring Groove Depth: when grooves run in a circumferential direction, the depth should be measured at the deepest point of all grooves across the tread pattern, and the mean tread depth calculated. This method is applicable to rip-shaped patterns. (See Appendix 2, picture (A))
- When grooves run in slantwise, or lateral directions, the position for measuring should be at a point approximately one-fourth the width of the crown section from the crown center. This match out is applicable to lug-shaped patterns. (See Appendix 2, picture (B), (C))
- Method for Measuring Groove Depth: A depth gauge is used to measure the depths of given grooves (See Appendix 3)

5. CONDITION CODES: **N.B The condition description listed below are not all the manufacturing defectives**

SHEET-3

COND. CODE	CONDITION DESCRIPTION	COND. CODE	CONDITION DESCRIPTION	COND. CODE	CONDITION DESCRIPTION	COND. CODE	CONDITION DESCRIPTION
101	Cracking	102	Separation	103	New defective	104	Loose shoulder
105	Open splice	106	Out of round or ride disturbance	107	Groove cracking	108	Air leak
109	Chipping	110	Chunking	111	Others		

(If there is not a condition code listed for the problem, use the next item line to describe it.)

